

Office Policies:

“Cold Sore” policy:

If a child has an active “cold sore”, we may be able to provide a dental examination but we cannot provide any further dental care or treatment due to the risk of other procedures causing spread or worsening of the lesion.

Lice Policy:

If we identify that a child has lice, we will ask the parent to reschedule their appointment to a time when the lice is resolved. Due to the nature of our close contact with the head, our child-friendly environment, and the professional nature of our business, we cannot provide any dental care to anyone with lice.

Illness Policy:

We encourage open dialogue with illness or any type of communicable disease. If your child is sick or has been encouraged to stay home from school due to illness, such as fever and/or vomiting, those same rules will be applied in our office. If we identify any communicable issue, we will inform the parents. We have the right to ask parents to reschedule their child’s appointment to a time when the child is healthy.